PROPOSED RESOLUTION

Resolution W-4982 DWA/RSK/BMD/JB5/KCB/jp4 Agenda ID #12977 Item #

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

DIVISION OF WATER AND AUDITS Water and Sewer Advisory Branch

RESOLUTION NO. W-4982 June 12, 2014

RESOLUTION

(RES. W-4982), GOLDEN STATE WATER COMPANY, ORDER AUTHORIZING REQUEST TO IMPLEMENT A SURCHARGE TO AMORTIZE AND RECOVER THE BALANCE \$236,171 OF THE ORACLE TECHNICAL SUPPORT COSTS MEMORANDUM ACCOUNT.

By Advice Letter No. 1555-W filed on January 30, 2014 and Supplemental Advice Letter No. 1555-WA filed on March 28, 2014.

SUMMARY

This Resolution grants Golden State Water Company (GSWC) the authority to implement a surcharge of \$0.0035 per hundred cubic feet (Ccf) on the quantity charge of its active metered service connections and a temporary surcharge of \$0.08 per customer per month for its flat-rate customers for a period of 12 months to amortize and recover the balance of \$236,171 as of December 31, 2012, from the Oracle Technical Support Costs Memorandum Account (OTSCMA). The technical support is for GSWC's new Customer Care & Billing (CC&B) system.

GSWC filed Advice Letter (AL) 1555-W on January 30, 2014, with a Tier 3 designation, seeking to recover \$268,224 booked in the OTSCMA. On March 28, 2014, GSWC filed a supplemental AL (AL 1555-WA) seeking to recover a reduced amount of \$236,171, which accounts for apportionment of the support costs with an affiliate that utilizes the CC&B system.

BACKGROUND

The current technology for data acquisition, storage, and processing have opened new possibilities for utilities for greater efficiency in trend analysis, billing, processing customer service calls and other resource allocations.

The OTSCMA was authorized through AL 1412-WA on September 24, 2010. The purpose of the OTSCMA is to: 1) track the Oracle Technical costs associated with the maintenance of GSWC's new CC&B system for the years 2011 and 2012; and 2) track the reduction in Operation and Maintenance expenses and the technical support costs for GSWC's current

Customer Information System (CIS). The new CC&B system went into service on November 1, 2011; Oracle Technical expenses incurred after that date are included in the OTSCMA.

The settlement agreement for GSWC's general rate case (GRC) adopted by the Commission in Decision (D.)13-01-011¹ included the acceptance of the OTSCMA through December 31, 2012,² consistent with Paragraph 56.b in Standard Practice U-27-W, and direction to close the account when fully amortized. In the testimony used in support of the settlement agreement, GSWC predicted that the CC&B system would incur additional costs of \$760,800 annually, which would be offset by the \$197,300 in savings from the cancelation of the CIS system maintenance costs, and an additional \$162,000 in savings for discontinuing the lease of support hardware. The projected net costs would be \$401,500 per year, or approximately \$468,417 for the 14 months authorized for the OTSCMA. D.13-05-011 also provided an allocation of costs between GSWC and Bear Valley Electric, an affiliate that will also use the CC&B system:

88.05% GSWC 11.95% Bear Valley Electric

GSWC submitted AL 1555-W with a Tier 3 designation to recover the balance of the OTSCMA. The Division of Water and Audits (DWA) staff determined that AL 1555-W was correctly designated as Tier 3 based on G.O. 96-B, Water Industry Rule 7.3.3(7).

NOTICE, SERVICE, AND PROTESTS

On January 30, 2014, GSWC served AL 1555-W on adjacent utilities, parties of record in Application (A.) 11-07-017, and persons on its general advice letter service list. GSWC did not specifically provide notice of ALs 1555-W and 1555-WA. Here, customer notice of the rate increase associated with amortizing the OTSCMA occurred at the time GSWC filed A.11-07-017. No additional customer notice is required because these amortization filings will not result in a new rate or charge increase or more restrictive term or condition than those already approved by D.13-05-011.

AL 1555-WA reflects compliance with the Commission's directives in Ordering Paragraph No. 30 in D.13-05-011.

DISCUSSION

In order to recover from ratepayers costs recorded in a memorandum account, a utility must show that: (1) it acted prudently when it incurred these costs; (2) the level of booked costs is reasonable; (3) the costs incurred are not covered by other authorized rates; and (4) it is appropriate for ratepayers, as a matter of policy, to pay for these categories of costs in

¹ Decision for Application (A.) 11-07-017

² D.13-05-011 Ordering Paragraph number 30.

addition to otherwise authorized rates.³ Items (3) and (4) were reviewed when GSWC requested the establishment of the memorandum account during its GRC. DWA reviewed the invoices for the CC&B technical support work, and invoices detailing the expenses for the support of the CIS that CC&B replaced. Both the CC&B and CIS expenses were generally billed on an annual basis, and were therefore pro-rated to accurately compare costs over the 14-month period covered by the OTSCMA. The actual cost differential between the CC&B and CIS systems is \$236,171, almost 50% less than the \$468,417 predicted in the testimony for D.13-05-011.

Ratepayer and Utility Benefits

While the CC&B system presents a greater expense to the ratepayers than the previous CIS system, it was approved by the Commission due to its expanded capabilities over the CIS system. The CC&B system has been operational for over 28 months; the benefits have been realized and include:

- Improved security
- Ease of use shortens the training time required for new GSWC employees
- Ability to track meter location and general inventory
- Ability to run different "what if" scenarios for proposed rate increase, changes in tiered pricing, or other changes under consideration
- Significantly increased speed of implementing conservation efforts, rate changes or bill messages

Automated functions:

- Credit and collection processing
- Resumption of collection activity if an amortization agreement is not fulfilled by a customer
- Checks to ensure that only residential customers receive low-income program benefits
- Reporting for Commission General Order requirements
- Customer surveys
- Informal complaint notification and internal processing

Customer Service Improvements

- Service severance function differentiates between single-family, apartment building and even life-support customers
- Tracking customers by person or premise
- Ability to pull up exact image of customer bill while talking with customers

In addition, the CC&B system is equipped with the Mobile Workforce Management (MWM) option that provides direct notification to field staff and their supervisors as complaints,

³ Res. W-4824, Ordering Paragraph 5.

service, or emergency calls are logged, decreasing the response time. The MWM system includes automatic reminders for issues that have not been closed out in the system.

Rate Base

No change in rate base is requested or proposed in AL 1555-WA.

Recovery

Surcharges for recovery of memorandum accounts should be spread across all utility services that have benefited from the money spent and booked to the memorandum account. As recommended by Standard Practice U-27-W, Paragraph 64.b, memorandum account amortization surcharges shall be spread over one year for undercollections of less than 5% of gross revenues. The \$236,171 balance being amortized represents 0.87% of GSWC's most recent authorized revenue requirement of \$271,158,300.

Revenue

AL 1555-WA requests authorization to impose a surcharge of \$0.004 per Ccf on the quantity charge of its active metered service connections and a temporary surcharge of \$0.08 per customer per month for its flat-rate customers for a period of 12 months. However, GSWC rounded the surcharge for its metered service and the actual surcharge is approximately \$0.0035 per Ccf. A surcharge of \$0.004 per Ccf on GSWC's adopted volume of water sales produces a revenue of \$264,468 whereas a surcharge of \$0.0035 results in \$233,754 in revenue, a 13% difference. GSWC subsequently confirmed with DWA⁴ its intention of using an accurate surcharge to recover the OTSCMA revenue, rather than the inaccurate rounded surcharge specified in AL 1555-WA. The \$0.0035 surcharge for metered customers is used throughout this Resolution. The surcharge applies to all residential and non-residential customers in all 11 of GSWC's customer service districts.⁵ The proposed tariffs are attached as Appendix A.

COMMENTS

This is an uncontested matter that grants the relief requested. Pursuant to Public Utilities Code § 311(g)(2), this Resolution was not circulated for public comment.

FINDINGS AND CONCLUSIONS

- 1. Golden State Water Company (GSWC) requests approval to recover the balance of \$236,171, as of December 31, 2012, in its Oracle Technical Support Costs Memorandum Account (OTSCMA) pursuant to Standard Practice U-27-W.
- 2. GSWC filed Advice Letters (ALs) 1555-W and 1555-WA with a Tier 3 designation.

⁴ April 1, 2014 e-mail from Ronald Moore of GSWC to DWA staff.

⁵ Arden Cordova, Bay Point, Clearlake, Los Osos, Ojai, Santa Maria, Simi Valley, Metropolitan, Region 2, Claremont, and Region 3.

- 3. AL 1555-WA reflects compliance with the Commission's directives in Ordering Paragraph No. 30 in D.13-05-011.
- 4. On January 30, 2014, GSWC served AL 1555-W on adjacent utilities, parties of record in Application (A.) 11-07-017, and persons on its general advice letter service list.
- 5. GSWC did not specifically provide notice of ALs 1555-W and 1555-WA. Here, customer notice of the rate increase associated with amortizing the OTSCMA occurred at the time GSWC filed A.11-07-017. No additional customer notice is required because these amortization filings will not result in a new rate or charge increase or more restrictive term or condition than those already approved by D.13-05-011.
- 6. The GSWC OTSCMA balance of \$236,171 represents 0.87%% of the most currently authorized operating revenues of \$271,158,300 at the time Advice Letter 1555-WA was filed.
- 7. Standard Practice U-27-W, Paragraph 64.b, states that reserve and memorandum account amortization surcharges shall be spread over one year for under collections of less than 5% of gross revenues.
- 8. GSWC meets the requirements of Standard Practice U-27-W for a surcharge to amortize the balance in the OTSCMA over one year.
- 9. GSWC has requested a surcharge of \$0.0035 per hundred cubic feet on the quantity charge of its active metered service connections and a temporary surcharge of \$0.08 per customer per month for its flat-rate customers for a period of 12 months to amortize and recover the balance of \$236,171 as of December 31, 2012, from the OTSCMA.
- 10. GSWC provided documentation that the only costs it booked in the OTSCMA are costs directly associated with maintenance of its Oracle Customer Care & Billing system.
- 11. The Division of Water and Audits (DWA) finds that GSWC acted prudently when it incurred costs booked to the OTSCMA.
- 12. DWA finds that the costs booked in the OTSCMA are reasonable.
- 13. The costs requested in the OTSCMA are not covered by other authorized rates.
- 14. DWA recommends that the balance of \$236,171 in the OTSCMA for GSWC should be approved for recovery.
- 15. DWA determined that a surcharge of \$0.0035 per hundred cubic feet on the quantity charge of its active metered service connections and a temporary surcharge of \$0.08 per customer per month for its flat-rate customers for a 12-month period should amortize \$236,171 and should be approved.
- 16. This Resolution concerns an uncontested matter that grants the relief requested.
- 17. This Resolution was not circulated for public comment.

THEREFORE, IT IS ORDERED THAT:

- 1. Golden State Water Company's tariff sheets filed with Supplemental Advice Letter 1555-WA and attached to this Resolution that amortize \$236,171 in the Oracle Technical Support Costs Memorandum Account through a 12-month surcharge of \$0.0035 per hundred cubic feet on the quantity charge of its active metered service connections and a temporary surcharge of \$0.08 per customer per month for its flat-rate customers are approved. The effective date of the revised rate schedules shall be no sooner than five days after the effective date of this Resolution.
- 2. Golden State Water Company is authorized to transfer \$236,171 from its Oracle Technical Support Costs Memorandum Account to a balancing account for recovery over a period of twelve months. GSWC is authorized to earn interest on the balance in this balancing account at the 90-day commercial paper rate from the effective date of this Resolution. Golden State Water Company shall account for any over or under collections in this balancing account in its next general rate case.
- 3. This resolution is effective today.

I certify that the foregoing resolution was duly introduced, passed, and adopted at a conference of the Public Utilities Commission of the State of California held on June 12, 2014; the following Commissioners voting favorably thereon:

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	Paul Clanon
	Executive Director

APPENDIX A

Schedule No. AC-1 Arden-Cordova District GENERAL METERED SERVICE

Page 3

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- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 9. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the under-collection recorded in the Military Family Relief Program Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.091 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1537-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. AC-2 Arden-Cordova District FLAT RATE SERVICE

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SPECIAL CONDITIONS

7. As authorized by the California Public Utilities Commission, a surcharge will be applied to customer bills For a 20-year period beginning on the effective date of Advice Letter No. 1510-W. This surcharge will repay the \$4.3 million loan Golden State Water Company received from the California Department of Public Health to fund the Meter Installation and Retrofit Program in the Arden Cordova District, pursuant to Commission Resolution W-4810.

The table below shows the surcharge, by service connection, for each 10 year period:

Years 1-10 Years 11-20 For a single unit of occupancy, including premises not exceeding 12,000 sq. ft. in area \$1.40/mo. \$1.30/mo.

For a duplex including premises not exceeding 12,000 sq. ft. in areas \$1.40/mo. \$1.30/mo.

- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.63 per month is to be applied to the bill for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.24 per month is to be applied to the bill for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff will receive a surcharge in the amount of \$2.97, per month for 12 months beginning on the effective date of Advice Letter 1537-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.08 (N) per month is to be applied to all customer bills served under Schedule AC-2 for a period of 12 (N) months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the (N)
 - undercollection recorded in the Oracle Technical Supports Cost Memorandum Account.

Schedule No. BY-1-R Bay Point District RESIDENTIAL METERED SERVICE

Page 4

SPECIAL CONDITIONS

- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.088 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Bay Point Water Quality Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet shall receive a one-time surcharge in the amount of \$0.29, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 15. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 16. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.075 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1530-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 17. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. BY-1-NR Bay Point District NON-RESIDENTIAL METERED SERVICE

Page 4

SPECIAL CONDITIONS

- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.088 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Bay Point Water Quality Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet shall receive a one-time surcharge in the amount of \$0.29, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 15. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 16. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.075 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1530-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22,2013.
- 17. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. CL-1 Clearlake District GENERAL METERED SERVICE

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- 4. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 5. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 6. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the under-collection recorded in the General Rate Case Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.156 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1531-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. L0-1-R Los Osos District RESIDENTIAL METERED SERVICE

SPE	CIAL CONDITIONS	Page 4	
13.	As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effect date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the Oracle Technical Support Costs Memorandum Account.	etive	(N) (N) (N) (N)

Schedule No. L0-1-NR Los Osos District NON-RESIDENTIAL METERED SERVICE

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Schedule No. OJ-1-R Ojai District RESIDENTIAL METERED SERVICE

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SPECIAL CONDITIONS

- 7. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D.13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcredit in the amount of \$4.27 beginning on the effective date of Advice Letter 1539-W. This surcredit refunds the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. 01-1-NR Ojai District NON-RESIDENTIAL METERED SERVICE

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- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcredit in the amount of \$4.27 beginning on the effective date of Advice Letter 1539-W. This surcredit refunds the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. OJ-7ML Ojai District PUBLIC PARK METERED SERVICE

Page3

SPECIAL CONDITIONS

- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcredit in the amount of \$4.27 beginning on the effective date of Advice Letter 1539-W. This surcredit refunds the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 15. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. SM-1-R Santa Maria District RESIDENTIAL METERED SERVICE

Page 3

SPECIAL CONDITIONS

- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.048 per Ccf is to be added to the Quantity Rates for a period of 10 years, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Santa Maria Water Rights Memorandum Account. The above surcharge is subject to recalibration annually until year 2023.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.095 per Ccf is to be added to the Quantity Rates for a period of 36 months, beginning on the effective date of Advice Letter 1525-W. This surcharge will collect the undercollection recorded in the Santa Maria Stipulation Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.052 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1532-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. SM-1-NR Santa Maria District NON-RESIDENTIAL METERED SERVICE

Page 3

SPECIAL CONDITIONS

- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharg will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.048 per Ccf is to be added to the Quantity Rates for a period of 10 years, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Santa Maria Water Rights Memorandum Account. The above surcharge is subject to recalibration annually until year 2023.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.095 per Ccf is to be added to the Quantity Rate for a period of 36 months, beginning on the effective date of Advice Letter 1525-W. This surcharge will collect the undercollection recorded in the Santa Maria Stipulation Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.052 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1532-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. SM-3ML Santa Maria District LIMITED METERED IRRIGATION SERVICE

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- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.048 per Ccf is to be added to the Quantity Rates for a period of 10 years, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Santa Maria Water Rights Memorandum Account. The above surcharge is subject to recalibration annually until year 2023.
- As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.095 per Ccf is to be added to the Quantity Rate for a period of 36 months, beginning on the effective date of Advice Letter 1525-W. This surcharge will collect the undercollection recorded in the Santa Maria Stipulation Memorandum Account.
- 15. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.052 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1532-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 16. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. SI-1-R Simi Valley District RESIDENTIAL METERED SERVICE

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- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.161 per Ccf is to be added to the Quantity Rate for a period of 24 months, beginning on the effective date of Advice Letter 1538-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. SI-1-NR Simi Valley District NON-RESIDENTIAL METERED SERVICE

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- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.15, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the General Rate Case Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.161 per Ccf is to be added to the Quantity Rate for a period of 24 months, beginning on the effective date of Advice Letter 1538-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. ME-1-R Metropolitan District RESIDENTIAL METERED SERVICE

Page 3

SPECIAL CONDITIONS

- 6. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.023 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Outside Services Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the under-collection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcredit in the amount of (\$0.02), per customer, beginning on the effective date of Advice Letter 1520-WA. This surcredit will refund the residual balance recorded in the Region 2 Mandatory Conservation Rationing Implementation Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.015 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1526-W. This surcharge will recover the undercollection recorded in the City of Torrance Balancing Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.264 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1542-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Cd is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. ME-1-NR Metropolitan District NON-RESIDENTIAL METERED SERVICE

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SPECIAL CONDITION

- 5. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 6. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.023 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Outside Services Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcredit in the amount of (\$0.02), per customer, beginning on the effective date of Advice Letter 1520-WA. This surcredit will refund the residual balance recorded in the Region 2 Mandatory Conservation Rationing Implementation

 Memorandum Account
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.015 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1526-W. This surcharge will recover the undercollection recorded in the City of Torrance Balancing Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.264 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1542-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

23

Schedule No. ME-3 Metropolitan District RECLAIMED WATER SERVICE

Page 2

SPECIAL CONDITION

- 5. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 6. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.023 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Outside Services Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-WA. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcredit in the amount of (\$0.02), per customer, beginning on the effective date of Advice Letter 1520-WA. This surcredit will refund the residual balance recorded in the Region 2 Mandatory Conservation Rationing Implementation Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.015 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1526-W. This surcharge will recover the undercollection recorded in the City of Torrance Balancing Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.264 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1542-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. R3-1-R Region 3 Customer Service Areas RESIDENTIAL METERED SERVICE

Page 3

SPECIAL CONDITIONS

- 6. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.013 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Calipatria Prison Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.024 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Catastrophic Event Memorandum Account- Barstow Water Alert.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.01, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.175 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1543-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. R3-1-NR Region 3 Customer Service Areas NON-RESIDENTIAL METERED SERVICE

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- 5. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 6. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.013 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Calipatria Prison Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.024 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Catastrophic Event Memorandum Account- Barstow Water Alert.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.01, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.175 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1543-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. R3-CM-7ML Claremont Customer Service Area LIMITED METERED SERVICE

Page 2

SPECIAL CONDITIONS

- 6. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 7. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 8. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.013 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Calipatria Prison Memorandum Account.
- 9. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.024 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Catastrophic Event Memorandum Account- Barstow Water Alert.
- 10. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.01, per customer, beginning on the effective date of Advice Letter 1520-W. Th'is surcharge will recover the undercollection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.175 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1543-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

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Schedule No. R3-CMH-3M Claremont Customer Service Area MEASURED IRRIGATION SERVICE

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- 12. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.013 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Calipatria Prison Memorandum Account.
- 15. As authorized by the California Public Utilities Commission in D.13-05-011, an amount of \$0.024 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Catastrophic Event Memorandum Account- Barstow Water Alert.
- 16. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 17. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.01, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 18. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.175 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1543-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 19. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. R3-0C-3M Region 3 Orange County Customer Service Area METERED IRRIGATION SERVICE

Page 3

(N)

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(N)

- 11. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 12. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.013 Per ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Calipatria Prison Memorandum Account.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.024 Per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Catastrophic Event Memorandum Account-Barstow Water Alert.
- 15. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Military Family Relief Program Memorandum Account.
- 16. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.01, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the under-collection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 17. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.175 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1543-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 18. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the the Oracle Technical Support Costs Memorandum Account.

Schedule No. R3-SD-3 Region 3 San Dimas Customer Service Area MEASURED IRRIGATION SERVICE

Page 2

- 13. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.029 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Pension and Benefits Balancing Account.
- 14. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.011 per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Conservation Order Instituting Investigation Memorandum Account.
- 15. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.013 Per ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Calipatria Prison Memorandum Account.
- 16. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.024 Per ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the undercollection recorded in the Catastrophic Event Memorandum Account- Barstow Water Alert.
- 17. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.02, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the under-collection recorded in the Military Family Relief Program Memorandum Account.
- 18. As authorized by the California Public Utilities Commission in D. 13-05-011, each customer served under this tariff sheet will receive a one-time surcharge in the amount of \$0.01, per customer, beginning on the effective date of Advice Letter 1520-W. This surcharge will recover the under- collection recorded in the Operational Energy Efficiency Program Memorandum Account.
- 19. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.175 per Ccf is to be added to the Quantity Rate for a period of 12 months, beginning on the effective date of Advice Letter 1543-W. This surcharge recovers the difference between the interim rates and final rates for the period of January 1, 2013 through May 22, 2013.
- 20. As authorized by the California Public Utilities Commission in D. 13-05-011, an amount of \$0.004 (N) per Ccf is to be added to the Quantity Rates for a period of 12 months, beginning on the effective (N) date of Advice Letter 1555-WA. This surcharge will recover the undercollection recorded in the (N) the Oracle Technical Support Costs Memorandum Account. (N)